

May 28, 2008

National Science Foundation

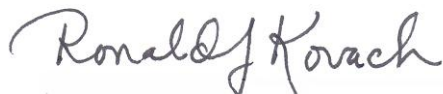
To whom, it may concern:

I am pleased to write this letter of support for Pacific Crest Software in their development of a Phase I Small Business Innovation Research grant application – the Results Management System (RMS) project. Purdue University Calumet's Center for Student Achievement is very interested in launching a pilot program this fall semester that would utilize the RMS in our pursuit to improve student performance.

We are intrigued by Pacific Crest's leadership in process Innovation and are interested in their design of this new software system to more easily document, enhance, track and reward student academic performance. Plans are being finalized to launch several pilot program learning communities on our campus that can benefit from the RMS.

Again, the Center for Student Achievement at Purdue University Calumet supports the SBIR grant application from Pacific Crest Software and considers them a resourceful and innovative organization whose leadership, expertise and commitment in various areas, especially in Process Education™, is invaluable.

Sincerely,



Ronald J. Kovach
Assistant Vice Chancellor for Academic Affairs